

# **CLIN38 AA/AB Science & Technology**

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# CLIN 38AA/AB S&T (Developer Upgrade)



- **CLIN Language:**
  - This seat upgrade accommodates the special requirements of the S&T community by allowing the hardware and software to be reconfigured by the end user without EDS NMCI team intervention. This seat will employ architectures and policies that are in accordance with the EDS NMCI security requirements. Customer support will be limited to those services offered by EDS and not extend to software or hardware loaded and configured by the user. EDS will not be responsible for SLA performance directly impacted by these seats due to the associated relaxed configuration management policies.
- **NIA for CLIN 38AA/AB S&T seats:**
  - NETWARCOM sent out a Naval Message (Sept. 2003) regarding the seat management and operation of CLIN 38AA/AB S&T seats.
- **Who can order a CLIN 38AA/AB S&T seat?**
  - **NIA – Guidance (E).** Contract Line Item Number (CLIN) 0038AA/AB seats should only be authorized for legitimate mission support functions where the additional seat management flexibility matches the authorized user's mission requirement.
- **NETWARCOM requirements for Configuration Managers:**
  - **NIA – Guidance (C).** Commands must establish an S&T Configuration Manager (CM) position to ensure compliance with all applicable developer and legacy application management policies and guidance, including the controlled distribution and management of the S&T desktop administration and BIOS passwords required for certain seat rebuild/re-imaging tasks.
  - **NIA – Guidance (D).** Site CM managers will establish a process to be notified when any previously non-recorded developer tool software is loaded to an S&T CLIN 0038 AA/AB developer seat.

- **NETWARCOM has approved MANHUNT solution:**

- S&T seats will reside within an S&T COI (VLAN w/ACL's) and leverage MANHUNT IDS at their respective server farms and NOCs.

- **Re-Imaging Process:**

- ISF is responsible for re-imaging workstation and bringing it back to the configuration when delivered to the developer, if there is an original hardware or NMCI purchased hardware upgrade failure.
- Developer's accounts have been given permissions to rejoin their machines and only their machines to the domain.
- No intervention from NMCI should be needed for this process, however if the user needs assistance they may call the Help Desk.
- The Help Desk\NOC will only load or update apps on the UTAM.
- Developer users will not get automated updates of software.
  - Neither the Help Desk\NOC will initiate any push of software without the consent of the developer.
  - The developers will be responsible for visiting the <http://www.nmci-isf.com/userinfo.asp> to determine what apps they would like updated.

- **Loading of applications by ISF not on the UTAMS:**

- The developer will follow the normal MAC process for getting apps that are offered by NMCI, part of the Gold Disk, or on the UTAMS.
- The ISF Site Manager can provide a list of these applications.

## ■ ISF Support Process:

- Configure S&T accounts and push mandatory updates.
- Service requests must be approved by the S&T CM's.
- Helpdesk will route unresolved calls to Base Ops for best effort resolution. If the problem is caused by any user configuration, the user is referred to the S&T CM.

## ■ Deployment Schedule:

- The deployment schedule of S&T seats depends on the following:
  - Customer providing the requirements to set up the COI
  - Deployment of Manhunt IDS (if not already there) where the seats are homed
  - OCM data needs be prepared and ran from the user to CLIN mapping
  - COI datasheet needs be provided by the S&T 38AA/AB architecture team to the site to setup or modify COI
  - Base Ops will provide the network information to WAM!NET to create the COI configurations and communicate with other groups to complete COI setup.

## ■ IAVA and Security Applications:

- Developers will get automated updates of IAVA and Security applications. They will not get updates to any other applications automatically.

## ■ Approval and Management of Developer Applications:

- The local Navy IA Manager (formerly the Local Navy DAA) will be responsible for approving any developer application loaded by the developer community. (**NIA Operational Policies – (b)**)
- Inventory of all S&T developer software loaded on any operational S&T CLIN 38AA/AB seat will be maintained by the S&T Configuration Manager. (**NIA Operational Policies – (C)**)
- The Configuration Manager is required to submit quarterly to the Navy DAA a list of all the developer applications on each developer seat. (**NIA Guidance – (F)**)

## ■ ISF Website:

- Developer Re-Imaging Process, User Agreement, COI Questionnaire, How to get new apps, How to get Gold Disk apps updated, Changes or updates to security applications and Changes to the Group Policy Objects controlling admin rights can be found at <http://www.nmci-isf.com/userinfo.asp>.

## ■ **XP Gold Build 3.0:**

- EDS has sent out the the XP Pre-Release package to the participating CDAs to test their applications against the XP OS.
- Originally the NSA baseline GPO was sent with the package.
  - New Application Compatibility 100L GPO (with Win2k settings) has been approved by NETWARCOM and sent to participating CDAs.
- Distribution lists are created for all CDAs, XP Pre-Release participants, Configuration Managers and support personnel.
- Pre Release package will be loaded on S&T (CLIN38 AA/AB) seats only.
  - Participant seats will be put into separate OU within AD.
  - Package contains Application Compatibility Tool to assist in testing applications.
  - Feedback form is also provided.
- All core applications on the Gold Build will be tested and certified for XP by EDS.
- Final certified Gold Build 3.0 (XP and Office 2003) to be approved by the ECCB on July 14<sup>th</sup>.

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